Sedex Members Ethical Trade Audit (SMETA) Report

Version 5.0 Dec 2014, 2/4 Pillar Audit; replaces version 4.0 May 2012

Supplier name:	Russel Garments	
Site country:	Bangladesh	
Site name:	Russel Garments	
Parent Company name (of the site):	Osman Group of Industries	
SMETA Audit Type:		4-Pillar
Date of Audit	9 th November, 2016	

Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health and Safety, Environment and Business ethics. The SMETA Best Practice Guidance Version 5 December 2015 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers, and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents 2-Pillar SMETA Audit
 - ETI Base Code
 - SMETA Additions
 - Management systems and code implementation,
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics

The new ETI Working Hours Clause

Now integrated into this latest SMETA version.

Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.





AJA				
Audit Company Name: AJA	A Bangladesh Ltd.	Report Owner (payee): Russel Garments (If paid for by the customer of the site please remove for Sedex upload)		
Sedex Company Reference: (only available on Sedex System)		Not Provided		
Sedex Site Reference: (only available on Sedex System)		Not Provided		
	<u>'</u>			
	Audit Con	ducted By		
Commercial	\boxtimes	Purchaser		
NGO		Retailer		
Trade Union		Brand Owner		
Multi-stakeholder		Combined Audit (select all that apply)		
Auditor Reference Number:		N/A		

SMETA Declaration

(If applicable)

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Name(s) (please list all including all interviewers):

Lead auditor: Anisuzzaman

Team auditor: Kabirul Alam, Imran Hossain & Kaiser Hamid

Interviewers: Anisuzzaman & Kaiser Hamid

Date: 9th November, 2016



Non-Compliance Table

Issue		Area (Only check box and only in the	Record the number of issues by line*:				
	se click on the issue title to go direct to appropriate audit results by clause)	ETI Base Code	Local Law	Additional Elements (i.e. not part of ETI code)	NC	Obs	GE
0	Management systems and code implementation						
1	Employment Freely Chosen						
2	Freedom of Association						
3	Safety and Hygienic Conditions	\boxtimes	\boxtimes		05		
4	Child Labour						
5	Wages and Benefits						
6	Working Hours						
7	<u>Discrimination</u>						
8	Regular Employment		\boxtimes		01		
8A	Sub–Contracting and Home working						
9	Harsh or Inhumane Treatment						
10A	Entitlement to Work						
10B2	Environment 2–Pillar		\boxtimes		01		
10B4	Environment 4–Pillar						
10C	Business Ethics						

^{*}Please note the table above records the total number of Non compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Summary of Findings

Summary of main findings: (positive and negative) (Please give a short summary of the main findings per clause)

Audit Process:

This periodic audit is conducted by AJA BD Ltd. Four auditors assessed / verified the factory's operations against the ETI Base Code and local legislations on a sampling basis in one day.

Overview of opening meeting, factory management responses:

At 08:30 am, auditors entered the facility and had an opening meeting with the factory management according to the SMETA Guideline. The facility management Md. Jashim Uddin- Manager (HR & Compliance) along with his team was present in the meeting. They stated that they would be co-operative with this audit.

52 attendance records and payroll records from October 2016, 52 attendance records and payroll records from July, 2016 (randomly selected month) and 52 attendance & payroll records from December 2015 (randomly selected month) were reviewed in this audit. 52 workers were interviewed where 26 were male and rest of 26 were female.

Summary of Findings (positive and negative) :

- 1. Facility is operating 2 diesel generators without having permission from concerned authority. Note that facility has applied to the concerned authority but yet not got the permission.
- 2. Workers of fusing section and waste keeping areas were not using respective personal protective equipments.
- 3. Drinking water point at sixth floor was found partially blocked by production workers.
- 4. No exit sign was found posted on exits of finished goods store located at 2nd floor of the factory building.
- 5. Danger sign was not posted on electrical distribution boards.
- 6. Service book of workers were found not updated. Inconsistent information was found in workers service books.
- 7. Wastes are kept without segregation at basement of the factory building.

Best Practices Observed:

The facility provides attendance bonus, production bonus and free medical treatment in a year to all the employees.



Audit Details

Audit Details		
A: Report #:	AJA-BD-SEDEX-20161109	
B: Time in and time out (SMETA Best Practice Guidance and Measurement Criteria recommends 9.00–17.00 hrs. if any different please state why in the SMETA declaration)	Day 1 Time in: 08:30 Day 1 Time out: 18:00	
C: Number of Auditor Days Used: (number of auditor x number of days)	04 Auditors in 01 day.	
D: Audit type:	☐ Full Initial ☐ Periodic ☐ Full Follow–up ☐ Partial Follow–Up ☐ Partial Other – Define	
E: Was the audit announced? (AAG recommends a window of three weeks for semiannounced, this gives optimum results)	⊠ Announced □ Semi – announced: Window detail: □ Unannounced	
F: Was the Sedex SAQ available for review?	⊠ Yes □ No	
If No , why not? (Examples would be, site has not completed SAQ, site has not been asked to complete the SAQ.)	N/A	
G: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture detail in appropriate audit by clause	
H: Auditor name(s) and role(s):	Anisuzzaman (Lead Auditor), Kabirul Alam, Imran Hossain & Kaiser Hamid (Auditors)	
I: Report written by:	Anisuzzaman	
J: Report reviewed by:	Md. Shahinur Rahman	
K: Report issue date:	19 th November, 2016	
L: Supplier name:	Russel Garments	



M: Site name:	Russel Garments
N: Site country:	Bangladesh
O: Site contact and job title:	Md. Jashim Uddin- Manager (HR & Compliance)
P: Site address: (Please include full address)	56/1 S.M Maleh Road, Narayanganj, Bangladesh
Site phone:	+88 02 7641341
Site fax:	+88 02 7125360 (Corporate Office)
Site e-mail:	info.rg@osmangroupbd.com
	1. Trade Licence: No. 11266 issued by Nrayanganj City Corporation, valid until 30 June, 2017.
	2. Fire License No: DD/Dhaka/19827/2006 issued by Bangladesh Fire Service & Civil Defence Authority which is valid till June 30, 2017.
	3. Group Insurance No: Certificate No SLICL-GT-0000000664-0514 issued by Sonali Life Insurance Company Ltd, valid till 06/05/2017.
	4. BGMEA Membership No: Registration No 421 issued by Bangladesh Garments Manufacturers & Exporter Association (BGMEA) Authority which is valid till December 31, 2017.
Q: Applicable business and other legally required licence numbers:	5. Factory Licence: Licence No 6850/Narayanganj, Issued by Factory Inspector Office Valid to 30/06/2017.
for example, business license no, and liability insurance	6. EPB Certificate: Certificate No BD00140 issued by Export Promotion Bureau (EPB) valid until 30/06/2017.
R: Products/Activities at site, for example, garment manufacture, electrical, toys, grower	Woven (Top & Bottom) Item
S: Audit results reviewed with site management?	Yes
T: Who signed and agreed CAPR (Name and job title)	Md. Jashim Uddin- Manager (HR & Compliance)
U: Did the person who signed the CAPR have authority to implement changes?	Yes
V: Present at closing meeting (Please state name and position, including any workers/union reps/worker reps):	Md. Jashim Uddin- Manager (HR & Compliance) Tuhin Ahmed Biswas- Manager (HR & Compliance) Md. Mohiuddin Ahmed- Officer- Compliance & Fire Md. Jashim- Vice President- PC Committe



W: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (Workers Participation Committee) ☐ None			
X: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ☒ No			
Y: Previous audit date:	21 st November, 2015			
Z: Previous audit type:	N/A	SMETA 2- pillar	SMETA 4- pillar	Other
	Full Initial			
	Periodic			
	Full Follow–Up Audit			
	Partial Follow– Up			
	Partial Other*			
	*If other, please	define: Not Applica	able	



Audit Scope/Actual Results

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week and month)	Legal maximum: 08 hours / Day & 48 hours / Week	08 hours / Day & 48 hours / Week	☐ Yes ☑ No
B: Legal Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week and month)	Legal maximum: Not exceed 02 hours / Day & 12 hours / Week	02 hours / Day & 12 hours / Week	☐ Yes ⊠ No
C: Legal age of employment: (Minimum legal and actual minimum age at site)	Legal minimum: Above 18 years	19 years	N/A
D: Legal minimum wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week and month)	Legal minimum: BDT 5300 / Month	BDT 5300 / Month	☐ Yes ☑ No
E: Legal minimum overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week and month)	Legal minimum: BDT 28.85 / Per hour	BDT 28.85 / Per hour	☐ Yes ⊠ No

Audit Scope (Please select the code and additional requirements that were audited against during this au	udit)
2–Pillar Audit	
10B4: Environment 4–Pillar	
10C: Business Ethics	
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	

Note: The main focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post—audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Audit Overview

Audit Overview						
	Management		Worker Repre	esentative	s	
Audit attendance	Senior management		Worker Committee representatives		Union representatives	
A: Present at the opening meeting?	⊠ Yes	☐ No	⊠ Yes	□No	☐ Yes	⊠ No
B: Present at the audit?	⊠ Yes	☐ No	⊠ Yes	□No	☐ Yes	⊠ No
C: Present at the closing meeting?	⊠ Yes	☐ No	⊠ Yes	□No	☐ Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)			rmed by the v are free to for		•	•
F: Site description: (Include size, location and age of site. Also include structure and number of buildings)	Russel Garments is located at 56/1 S.M Maleh Road, Narayangang district of Bangladesh. Total land area occupied by this factory is 20,000 square feet where production area is about 150,000 square feet and warehouse area is about 10,000 square feet. The factory started its operation at the existing location in 1984.			is 20,000 e feet and		
	The facility c given below:	omprises	of a ten storie	ed building	g. Building des	scription is
	Building # 1 (10 storey building): Basement: Fabrics warehouse, bonded ware house, emsection, generator room and wastage store.		embroidery			
	Ground floor – Management office, day care centre, reception, consection, generator room, electric substation and Shajalal Islami Ltd.(another business operated by same management)		_			
		•	ent office, ins packing section	-		ction, poly
		•	section, cuttinence room and	•	-	ods store,
	3rd floor – M	erchandis	ing office and	sewing se	ction.	



	4th floor – Sewing section, iron section, poly section, folding section, packing section, boiler room and office.		
	5th floor – Sewing section, iron section, poly section, folding section, packing section, boiler room and sample section.		
	6th floor – Dining hall, canteen, training room, lab and left over garments store.		
	7th floor – Sewing section, Iron section, poly section, folding section, packing section, boiler room and commercial office.		
	8 th floor and 9 th floor – Under construction		
	Currently 2000 employees are working in this factory. Among them 200 are non-production employees and 1800 are production employees. Out of 2000 employees, 800 are male and 1200 are female.		
	Employees worked for 6 days (Saturday to Thursday) a week. Factory runs in one general shift from 8:00 am to 5:00 pm with 1 hour lunch breaks from 1.00 pm to 2.00 pm. Employees are paid by monthly basis.		
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Home worker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub—Contractor		
H: Month(s) of peak season: (if applicable)	Same round the year		
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)			
Main products manufactured by the factory: Woven (Top & Bottom) items.			
Facility's production capacity: 500,000 pieces	s per month.		
Main production processes: Cutting, Sewing, Embroidery & Finishing.			
<u>Machine List of Russel Garments.</u> Single Needle Lock Stitch ,Single Needle Lck/St Trimmer,Two Needle Lock stitch, Two Needle Angular ,Two Needle Chain Stitch, Over Lock 4 Thread, Over Lock 5 Thread, Over Lock (Foot Operated Mc),Button hole Computer,			



Button hole Manual, Button Stitch Computer, Button Stitch Manual, Bar tacking Computer, Bar tacking Manual, Feed of the Arm 3 needle, Flat Lock (Flat Bed), Flat Lock (Cylinder Bed), Loop Making, Kansai Special PMD, Snap Button (Pneumatics), Snap Button (Manual), Eyelet Hole Computer, Velcro Cutting, Zig Zag Sewing, Plastic Staple Attacher, Threat trimming, Fabric Cutting Machine, Fusing Machine, Hit seal Machine, Fabric Inspection, Spot Removing Machine, Snap/Button Pull Test, Thread sucker, Vacuum Iron Table, Electric boiler, Iron, CAD System, Compressor and Diesel Generator and Needle Detector.

Chemical Used: Diesel, spot remover and detergent.

J: Attitude of workers:

(Include their attitude to management, workplace and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

20 employees were selected for individual interview and 32 employees in 8 (8X4) groups were selected for group interviews. All the interviewees were favourable with the management and factory environment. No negative information was raised.

K: Attitude of workers committee/union reps:

(Include their attitude to management, workplace and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The workers representatives were found cooperative and positive throughout the audit.

L: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The factory management was found cooperative throughout the audit.



Key Information

Key Information (click on the key information title to go to appropriate section of the report)				
A: Do all workers (including migrant workers) have contracts of employment/employment agreements? (Go to clause 8 – Regular Employment)		s in the facility		
B: Are maximum standard/contracted working hours clearly defined in contract/employment agreements? (Go to clause 8 – Regular Employment)	∑ Yes □ No			
C: Were appropriate records available to verify hours of work and wages? (Go to clause 5 – Living Wage)	⊠ Yes □ No			
D: Were any inconsistencies found? (if yes describe nature) (Go to Wages Table)	☐ Yes ☑ No	Poor record keeping Isolated incident Repeated occurrence		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum? (Go to clause 5 – Living Wage)	Wages found:	Please indicate the breakdown of workforce according to earnings:		
	☐ Below legal min ☑ Meet ☑ Above	% of workforce earning under min wage30% of workforce earning min wage70% of workforce earning above min wage		
F: % of piece rate workers: (if applicable)	0%			
G: Do the standard/contracted hours stated in a contract/employment agreement exceed the law or 48 hours per week? (Go to clause 6 – Working hours)	☐ Yes ☑ No			
H: If yes, what are the standard/contracted hours per week as stated in the contract/employment agreement? (Go to clause 6 – Working hours)	_N/A hrs/week	Approx% of ALL workers on these contacted hours		
I: Combined hours (standard/contracted plus overtime = total hours) over 60 per week found? (Go to Working Hours Analysis)	☐ Yes ⊠ No			
J: Are workers provided with 1 day off in every 7-day-period, or 2 in 14-day-period (where the law allows)?	✓ Yes☐ NoIf 'No', please expl	ain: Not applicable		



K: Are the correct legal overtime premiums paid? (Go to Wages Table)	∑ Yes☐ No☐ N/A
L: Please state what actual OT is paid. (As a percentage of the workers standard rate) (Go to Working Hours Analysis)	Please give details of overtime premium as a % of standard wages: ☐ 0% ☐ 1% - 115% ☐ 116% - 124% ☐ 125% - 199% ☑ 200%+ Please give details: All workers are getting 200% of standard wage as overtime premium.
M: Is there any night production work at the site?	☐ Yes ☑ No
N: % of workers living in site provided accommodation (if applicable):	None
O: Age of youngest worker found: (Go to clause 4 – Child labour)	19 years
P: Workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	☐ Yes ☑ No
% of under 18's at this site (of total workers)	Not applicable
Q: What form of worker representation/union is there on site? (Go to clause 2 – Freedom of Association)	☐ Union (name) ☐ Worker Committee ☑ Other (Worker Participant Committee) ☐ None
R: Is it a legal requirement to have a union? (Go to clause 2 – Freedom of Association)	☐ Yes ☑ No
S: Is It a legal requirement to have a workers committee? (Go to clause 2 – Freedom of Association)	⊠ Yes □ No
T: Is there any other form of effective worker/management communication channel? (Other than union/worker committee) (Go to clause 2 – Freedom of Association)	☐ Yes ☑ No Describe: Not applicable
U: Are there any External Processes? (Go to clause 8A – Sub–contracting and Home working)	☐ Sub-Contracting ☐ Home working ☐ Other External Process ☑ No external processes



Management Systems

Management Systems:			
A: Nationality of Management	Bangladeshi		
B: Gender breakdown of Management + Supervisors (Include as one combined group)	Male:97 % Female3 %		
C: Majority nationality of workers	Bangladeshi. No migrated workers were available in the facility.		
D: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	5%		
E: Were accurate records shown at the first request?	⊠ Yes □ No		
F: If No , why not?	Not applicable		
G: In the last 12 months, has the site been subject to any fines/prosecutions for non-compliance to any regulations?	☐ Yes ☐ No Please describe: Not applicable		
H: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?			
I: If Yes , is there evidence (an indication) of effective implementation? Please give details.	Internal audit, corrective action of internal & external audit findings, regular meeting, awareness training.		
J: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	 ∑ Yes ☐ No Please describe: Training documents. Human resource department is responsible to conduct those training periodically. 		
K: If Yes , is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Related training documents review, management & workers interview.		
L: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	 ∑ Yes ☐ No Please describe: Grievance register, meeting minutes of workers participation committee are available for reviewing. 		



M: If Yes , are workers aware of these channels? Please give details.	Grievance boxes are kept in every toilet in a safety place and all boxes are checked once in a month and workers' participation committee is arranging workers' meeting regularly. If any complain comes, it gets entry in the grievance register and verified by the concern officer and all these registers are available for reviewing.	
N: Have health and safety risks been identified e.g. through internal audits, formal risk analysis process, worker involvement etc.?	☐ Yes ☐ No Please describe: Not applicable	
O: If Yes , has effective action been taken to reduce or eliminate these risks?	Not applicable	
P: Are accidents recorded?	 ∑ Yes ☐ No Please describe: All major & minor accidents were recorded in the accident register. 	
Q: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work hours?	 ∑ Yes ☐ No Please describe: Reviewing the challan book, production record & packing list and other relevant documents 	
R: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Facility runs operation in own constructed building which is approved as industrial building.	
S; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	BSCI & Buyers COC	
T: Is there a Human Resources manager/department? If Yes, please detail.	∑ Yes ☐ No Please describe: Facility has a human resource department which is responsible for monitoring and implementing local regulation and clients requirements.	



Worker Analysis

Worker Analysis								
		Local		Migrant			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	TOtal
Worker numbers – male	800	0	0	0	0	0	0	800
Worker numbers – female	1200	0	0	0	0	0	0	1200
Total	2000	0	0	0	0	0	0	2000
Number of Workers interviewed	52 (26 male and 26 female)	0	0	0	0	0	0	52

Contractors:

(Individuals supplying workers to site with the workers paid by contractors, not by site)			
A: Any contractors on site?	☐ Yes ☑ No		
B: If Yes , how many workers supplied by contractors	Not applicable		
C: Are all contractor workers paid according to law?	☐ Yes ☐ No Not applicable		
If Yes , Please give evidence for contractor workers being paid according to law:	Not applicable		

Migrant Workers:
(Please see SMETA Best Practice Guidance and Measurement Criteria for definitions of migrant workers)

D: Originating Locations/Countries:	Not applicable
E: Type of work undertaken by migrant workers :	Not applicable
F: Were migrant workers recruited through an agency?	☐ Yes ☑ No



If yes, please give details.	Please describe: Not applicable
If Yes , is there a contract with the agency? Provide details of agencies and contractual arrangements including any fees lodged during the recruitment process.	Not applicable
G: Does the site have a system for checking labour standards of agencies? If yes, please give details.	☐ Yes ☐ No Please describe: Not applicable
H: Percentage of migrant workers in company provided accommodation:	Not applicable



Audit Results by Clause

0: Management systems and Code Implementation

0: Managements system and Code Implementation

(click here to return to NC Table)

- 0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.3 Suppliers are expected to communicate this Code to all employees.
- 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Policy and procedure
- List of responsible person for ensuring this code implementation
- Training Records
- Notice board
- Meeting Minutes

- Through the management and workers' interview, factory implements and maintains systems for delivering compliance to this Code. Through the document review and management interview Md. Jashim Uddin-Manager (HR & Compliance) is responsible for compliance with the Code.
- The factory communicates this Code to all employees and to their suppliers by notice board, training and meeting.



Non-compliance:		
Description of non-compliance: None observed	Objective evidence observed: Not applicable	
☐ NC against ETI ☐ NC against Local Law	пот аррпсавіе	
Local law or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		
Observation:		
Description of observation: None observed	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable	Not applicable	
Comments: Not applicable		
Good Examples observed:		
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable	



1: Employment is freely Chosen

1: Employment is Freely Chosen (Click here to return to NC-table)

ETI

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Local and national law
- Personal files
- · Appointment letters
- ID card issue register
- Complain register
- Policies

- Through the management and workers' interview, the factory does not require deposit or withhold employees' ID cards.
- Workers are free to leave their employer after reasonable notice.
- The factory does not limit the employees' freedom.

Non-compliance:		
Description of non-compliance: None observed	Objective evidence observed: Not applicable	
☐ NC against ETI ☐ NC against Local Law		
Local law or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		



Observation:			
Description of observation: None observed	Objective evidence observed: Not applicable		
Local law or ETI requirement: Not applicable	The approach		
Comments: Not applicable			

Good Examples observed:		
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable	



2: Freedom of Association and Right to Collective Bargaining are Respected

2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- · Local and national law
- · Meeting register
- · Meeting minutes
- Formation of participation committee
- · Posted pictures of participation committee's representatives
- Policies

- Worker can raise their demand to the factory management through the workers' participation committee
- Workers' participation committee is functional in the work place.
- Workers are free to form the association as per law and are free to bargain.
- Workers are aware of their committee and their rights.
- Workers' representatives are familiar to all workers.

Non-compliance:			
None observed	Objective evidence observed: Not applicable.		
☐ NC against ETI ☐ NC against Local Law			



Local law or ETI requirement: Not applicable Recommended corrective action: Not applicable			
	Observation:		
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable			Objective evidence observed: Not applicable
A: Name of union and union representative, if applicable:	Not Applicable. There was no union in the factory.		ere evidence of free elections?
B: If no union what is parallel means of consultation with workers e.g. worker committees?	Workers' Participation Committee.		ere evidence of free elections? es
C: Were worker representatives/union representatives interviewed	∑ Yes □ No If Yes, please state how many: 01		
D: State any evidence that union/workers committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Register of meeting minutes and cointerview.	orrectiv	ve actions and also workers
E: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ⊠ No		
F: If Yes what percentage by trade Union/worker representation	% workers covered by Union CBA	rep C	% workers covered by worker BA
G: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay	☐ Yes ⊠ No		



Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



3: Working Conditions are Safe and Hygienic

3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies' and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- · Different kinds of licenses, certificates and test reports
- · Local and national law
- Training register
- · Fire drill record
- Accident & injury records
- Policies

- All switches in the electrical control panels have been labelled.
- The factory posted the evacuation plans on work floors.
- Drinkable water was available in workshops but no water cooling system was found.
- Toilets were found unclean with stink.
- Facility conduct fire drill on regular basis and adequate numbers of fire equipments were found on floors.
- Dining space for the workers was found clean
- First aid boxes were found in adequate number in workplace in different sections.



Non-compliance:	
Description of non-compliance: Noted through documents review and management interview that facility is operating 2	Objective evidence observed:
diesel generators without having permission from concerned authority. Note that facility has applied to the concerned authority but yet not got the permission.	Documents review and management interview.
☐ NC against ETI	2. Facility visit
Local law and/or ETI requirement:	3. Facility visit
In accordance with Energy Regulatory Act-2003, Section-28 No person shall engage himself in the following business unless he is empowered by	4. Facility visit
a license or exempted from having it under this Act or any other Act, such as: (a) power generation; (b) energy transmission; (c) energy distribution and marketing; (d) energy supply; and (e) energy storage &	5. Facility visit
Recommended corrective action: It is agreed by the facility management that they would get permission to operate generator from concerned authority.	
Corrective Action Time Frame: 180 days.	
2. Description of non-compliance: Noted during facility visit that workers of fusing section and waste keeping areas were not using respective personal protective equipments.	
Local law and/or ETI requirement In accordance with ETI Base Code-3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action:	
It is agreed by the facility management that they would ensure using personal protective equipments by all the workers.	
Corrective Action Time Frame: 30 days.	



3. Description of non-compliance: Noted during facility visit that drinking water point at sixth floor was found partially
blocked by production workers.
Local law and/or ETI requirement In accordance with ETI Base Code-3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
Recommended corrective action: It is agreed by the facility management that they would keep drinking water point free from any blockage.
Corrective Action Time Frame: 30 days.
4. Description of non–compliance: Noted during facility visit that no exit sign was found posted on exits of finished goods store located at 2 nd floor of the factory building.
☐ NC against ETI
Local law and/or ETI requirement In accordance with Bangladesh Labour Law 2006 Section 62 (4). In every establishment every window, door, or other exit affording means of escape in case of fire, other than the means of exit in ordinary use, shall be distinctively marked in Bengali and in red letters of adequate size or by some other effective and clearly understood sign.
Recommended corrective action: It is agreed by the facility management that they would install exit sign on all exit doors.
Corrective Action Time Frame: 30 days



5. Description of non-compliance: Noted during facility visit that danger sign was not posted on electrical distribution boards. NC against ETI NC against Local Law Local law and/or ETI requirement In accordance with ETI Base Code-3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Recommended corrective action: It is agreed by the facility management that they would post danger sign on electrical distribution board. Corrective Action Time Frame: 30 days.	
Observation:	
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable	Objective evidence observed: Not applicable
Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



4: Child Labour Shall Not Be Used

4: Child Labour Shall Not Be Used

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Personal files
- Age verification documents (i.e. national ID, birth certificate, age verification certificate)
- · Local and national law
- Policies

- The factory establishes a policy that will never employ and use any child labour under the age of 18 years old.
- The factory verifies all workers' original ID cards at the time of recruitment and keeps the photocopies of workers' ID cards in the personnel files.
- 52 employees' personal files were provided for review. Each employee file includes a bio-data sheet, a recent photo and the age documentation, which is in the form of photocopied national identification card. The card lists the employee's name, household address and the date of birth.
- No young looking worker was found during facility visit.

Non		mn	lian	CD.
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Description of non-compliance: None observed NC against ETI NC against Local Law Local law or ETI requirement: Not applicable Recommended corrective action: Not applicable	Objective evidence observed: Not applicable
Observations	
Observation:	
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable	Objective evidence observed: Not applicable
Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



5: Living Wages are paid

5: Living Wages are Paid

(Click here to return to NC-table)
(Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Local and national law
- 12 months time cards and wage sheets of sampled workers
- Sample pay slip
- Workers' personal files, maternity files and resigned workers' files
- Workers' contracts
- Leave register, maternity register
- Training records

Description of Current Status:

 Workers are getting their wages as per national legal standard and facility is providing wages within seven working days.

Non-compliance:				
None observed	Objective evidence observed: Not applicable			



Not applicable	ent:			
Recommended corrective Not applicable				
Observation				
Observation:				
Description of observation None observed	1 :		Objective evidence observed: Not applicable	
Local law or ETI requirement Not applicable	ent:		Tvot applicable	
Comments: Not applicable				
Good Examples observed	:			
Description of Good Example (GE): None observed			Objective Evidence Observed: Not applicable	
Wages analysis:				
		Wages analysis: (Click here to return to Key Information)		
A: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	52 samples from July 2016 52 samples from December 2015 nths – tt, peak and asse see actice			
B: Are there different legal ninimum wage grades? If Yes, please give details: The Government announced the new pay structure on 5 th December, 2013 for the workers of the Fashions Industries. The Gazette Notification has been published on 5 th December, 2013 for the implementation of the new pay structure. There are two separate pay structures; one for the garment worker and another for the employees.				



		1. For the workers:						
		Grades	Monthly basic wage	House rent 40% of the basic	Medical allowance	Conveyance	Food	Gross monthly wage
		Grade 1	Tk. 8500	Tk. 3400	Tk. 250	Tk. 200	Tk. 650	Tk.13000
		Grade 2	Tk. 7000	Tk. 2800	Tk. 250	Tk. 200	Tk. 650	Tk.10900
		Grade 3	Tk. 4075	Tk. 1630	Tk. 250	Tk. 200	Tk. 650	Tk.6805
		Grade 4	Tk. 3800	Tk. 1520	Tk. 250	Tk. 200	Tk. 650	Tk.6420
		Grade 5	Tk. 3530	Tk. 1412	Tk. 250	Tk. 200	Tk. 650	Tk.6042
		Grade 6	Tk. 3270	Tk. 1308	Tk. 250	Tk. 200	Tk. 650	Tk.5678
		Grade 7	Tk. 3000	Tk. 1200	Tk. 250	Tk. 200	Tk. 650	Tk.5300
		Apprentice						Tk.4180
		2. For the em	plovees:					
		Grades	Monthly basic wage	House rent 40% of the basic	Medical allowance	Conveyance	Food	Gross monthly wage
		Grade 1	Tk. 6500	Tk. 2600	Tk. 250	Tk. 200	Tk. 650	Tk. 10200
		Grade 2	Tk. 5000	Tk. 2000	Tk. 250	Tk. 200	Tk. 650	Tk. 8100
		Grade 3	Tk. 4500	Tk. 1800	Tk. 250	Tk. 200	Tk. 650	Tk. 7400
		Grade 4	Tk. 3250	Tk. 1300	Tk. 250	Tk. 200	Tk. 650	Tk. 5650
		Apprentice						Tk. 4320
C: If there are different legal minimum grades, are all workers graded correctly?	Yes No N/A	If No , please	give detail	s:				
D: What deductions are required by law e.g. social insurance? Please state all types:	Unau	thorised abser	nt deductio	n & stam	p deduction	BDT 10		



E: Have all of these deductions been made? Please list all deductions that have/have not been made.	Yes No	Unauthorized absent deduction has been made Stamp deduction has been made.
F: Industry norm for this region: (please include time period e.g. hour/week/month)	Unau	uthorized absent deduction & stamp deduction for all type of garments industries.

Wages table

Wages table							
Wages table (Click here to return to Key information)							
Worker Type	Process Operator (Lowest paid)	Process Operator (Highest paid)					
boxes. Ensure comparisor	Select from individual worker records one worker from, lowest, average and highest wages and populate the boxes. Ensure comparison is made for same pay period and only uses full–time workers. See SMETA Best Practice Guidance and Measurement Criteria for completing this:						
A: Pay period: (State month selected)	October 2016	October 2016	October 2016				
B: <u>Anonymous</u> Employee Reference/Dept.	16804/ Asst. Finishing Operator	398/ Junior Packer	327/ Quality Inspector				
C: Employee Gender	Female	Female	Male				
D: Contracted/Standard working hours: (excluding OT – please include time period e.g. hour/week/month)	48 hours / Month	48 hours / Month	48 hours / Month				
E: Contracted /Standard work pay rate: (excluding OT – please include time period e.g. hour/week/month)	BDT 55100 / month	BDT 6548 / month	BDT 7168 / month				
F: Standard day overtime – hours: (please include time period e.g. hour/week/month)	2 hours / day	2 hours / day	2 hours / day				
G: Standard day overtime – wage: (please include time period e.g. hour/week/month)	BDT 30.29 per hour	BDT 37.41 per hour	BDT 41.8 per hour				



H: Rest day overtime – hours: (please include time period e.g. hour/week/month)	0	0	0			
I: Rest day overtime – wage: (please include time period e.g. hour/week/month)	0	0	0			
J: Statutory Holiday overtime – hours: (please include time period e.g. hour/week/month)	0	0	0			
K: Statutory holiday OT – wages: (please include time period e.g. hour/week/month)	0	0	0			
L: Total overtime hours: (please include time period e.g. hour/week/month)	27 hours / month	35.30 hours / month	38 hours / month			
M: Incentives/Bonus/ Allowances etc.: (please include time period e.g. hour/week/month)	Attendance bonus BDT 100/month Overtime wage BDT 818/ month	Attendance bonus BDT 200 / month Overtime wage BDT 1328/ month	Overtime wage BDT 1588 Attendance bonus BDT 200 / month			
N: Gross wages: (please include time period e.g. hour/week/month)	BDT 6428.00 / month	BDT 8076 / month	BDT 8974 / month			
O: Social insurance and other deductions; please list which and amount.	Stamp deduction BDT 10	Stamp deduction BDT 10	Stamp deduction BDT 10			
P: Actual wage paid after deduction: (please include time period e.g. hour/week/month)	BDT 6418 / month	BDT 8066 / month	BDT 8964 / month			
Comments: (Please state here any specific reasons/circumstances that explain the lowest and highest gross wages)						
Q: Is there a defined living wage: This is not normally minimum legal wage. If answered Yes please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria. Yes No Please specify amount/time period: Not applicable						



R: Are workers paid in a timely manner in line with local law?	⊠ Yes □ No
S: Is there evidence that equal rates are being paid for equal work:	YesNoDetails: Salary sheet & time card
T: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other explain: Not applicable



6: Working Hours are not Excessive

6: Working Hours are not Excessive

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Local and national law
- 12 months time cards of sampled workers.
- Attendance register
- Complain register
- Production records



- Workers' payslip
- Production capacity plan
- Workers' contracts
- Policy on working hour

- Through the management and workers interview; overtime is voluntary and workers are willingly doing overtime as per law.
- The facility provides time cards and wage sheets from November 2015 to October 2016 of 52 sampled workers.
- Workers are getting one day off for every seven day on average.

Non–compliance:				
Description of non-compliance: None observed	Objective evidence observed:			
☐ NC against ETI ☐ NC against Local Law	Not applicable			
Local law or ETI requirement: Not applicable				
Recommended corrective action: Not applicable				
Observation:				
Description of observation: None observed	Objective evidence observed: Not applicable			
Local law or ETI requirement: Not applicable	пот аррисаые			
Comments: Not applicable				
Good Examples observed:				
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable			



Working hours analysis

Working hours analysis Please include time period e.g. hour/week/month (Go back to Key information)						
Systems & Processes						
A. What timekeeping systems are used: time card etc.	Electronic Time	Keeping Sy	rstem			
B: Sample Size Checked (State number of worker records checked and from which weeks/months and type – should be current, peak and random/low: See SMETA Best Practice Guidance and Measurement Criteria)	52 samples from October 2016 52 samples from July 2016 52 samples from December 2015					
C: Do ALL workers have contracts/employment agreements?	⊠ Yes □ No	If NO, state which type of workers do NOT have contracts/employment agreements:				
D: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	If NO, please state which type of workers do NOT have standard hours defined in contracts/employment agreements.				
E: Are there any other types of contracts/employment agreements	☐ Yes ⊠ No	If YES, Please complete as appropriate:				
used?	I NO	☐ 0 hrs	☐ Part time	☐ Variable hrs	☐ Other	
		If "Other", Please define:				
		Not applicable				
Standard/Contracted Hours worked						
F: Do standard/contracted standard hours ever exceed the law <i>or</i> 48 hours per week?	☐ Yes ☑ No	If YES give details and comparison (local law/48 hrs week)			48 hrs	
G: What are the actual standard/contracted hours worked in	Highest hours:	48 hours / Month				
sample (State per week/month)	Lowest hours:	40 hours / Month				



H: Any local waivers/local law or permissions which allow	☐ Yes ⊠ No	If YES, Please give details					
averaging/annualised hours for this site?	NO NO						
Overtime Hours							
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT 12 hours / Week hours:						
	Lowest OT hours:	0 hours	/Week				
J: Range of overtime hours over all workers/or as large a sample as possible. (State per week/month and details)	_0_ to _48_ in _October 2016_(Current month) _0_ to _36_ in _July 2016_(Random month) _0_ to _30_ in _December 2015_(Random month)						
K: Approximate percentage of workers on highest overtime hours	12%						
L: Is overtime voluntary?		Please detail evidence e.g. Wording of contract/employment agreement/handbook/worker interviews/refusal arrangements:					
	Information		ermanent overtime				
Overtime Premiums							
M: Is overtime paid at a premium?	⊠ Yes □ No		give details I <mark>ndard</mark> wa		rmal day overtime premium as a		
		0%	1 – 115%	116 – 124%	125 – 149%	150 – 199%	200%+
		Any other	er commer	nts:			
N: ETI Code requires a prevailing standard to give greatest worker protection. If a site pays less than 125% OT premium and this is allowed under local law, are there other	□ No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other Not applicable			ge, with			
considerations? Please complete the boxes where relevant. Multi select is possible.	Please explain any checked boxes in N above e.g. detail of consolidated pay CBA or Other.						
	Not applicable						
Rest Days							



O: Are workers provided with 1 day off in every 7–day–period, or 2 in 14–day–period (where the law allows)?	⊠ Yes □ No	Maximum number of days worked without a day off (in sample):		
day ponda (whore the law allows).		Not applicable		
Total Hours				
P: Range of total hours: (Quote highest and lowest please include time period e.g. hour/week/month)	Highest total hours	48 hours per week and Max 2.00 hours OT in a week		
ame period eig. Hear, hearth menting	Lowest total hours	40 hours per week		
R: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. Multi select is possible.	 ☑ Overtime is voluntary ☐ Onsite Collective bargaining allows 60+ hours/week ☐ Safeguards are in place to protect worker's health and safety ☐ Site can demonstrate exceptional circumstances ☐ Other reasons 			
	Please explain any checked boxes in R above			
Comments: (please state here any specific reasons/circ	cumstances that exp	plain the highest working hours)		
Please add details of examples where the site has demonstrated "exceptional circumstances".				
Please give details of any appropriate safeguards in place at the time of the 60+ hours working.				
Trouse give details of any appropriate safeguards in place at the time of the out notice.				
Any other comments:				

7: No Discrimination is practiced

7: No Discrimination is Practiced (Click here to return to NC-table)



ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- · Local and national law
- Personal files
- Compensation records
- Termination & retirement records
- · Training records
- Complain register

Description of Current Status:

- Through the document review, management interview and workers interview; no discrimination was found in hiring, compensation, access to training, promotion, termination or retirement.
- The factory provides the same pay to male/female employee.
- No record or complain was found of pregnancy test in recruiting the new workers.

Non–compliance:			
Description of non-compliance: None observed	Objective evidence observed:		
☐ NC against ETI ☐ NC against Local Law	Not applicable		
Local law or ETI requirement: Not applicable			
Recommended corrective action: Not applicable			

Observation:



Description of observation: None observed Local law or ETI requirement: Not applicable	Objective evidence observed: Not applicable
Comments: Not applicable	

Good Examples observed:		
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable	



8: Regular Employment Is Provided

8: Regular Employment Is Provided

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour—only contracting, sub—contracting, or home—working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed—term contracts of employment.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Local and national law
- Workers' personal files and service books
- Policies and procedures
- Wage sheets

- Through the personal files review, facility was not properly maintaining service books for all workers.
- Work performed is on the basis of recognized employment relationship established through national law and practice



Non–compliance:				
Description of non-compliance: It was revealed through service book review that service book of workers were found not updated. Inconsistent information was found in workers service books. □ NC against ETI □ NC against Local Law Local law or ETI requirement: In accordance with Bangladesh Labour Act 2006, Section-8 The employer shall at the commencement of the employment and during the continuance of the same, make some entries therein from time to this as are required by this chapter and the rules and both the employer and the worker shall sign the entries as they are made. Recommended corrective action: It is agreed by the facility management that they would update workers service book periodically. Corrective Action Time Frame: 90 days	Objective evidence observed: Documents review and management interview.			
Corrective Action Time Frame: 90 days				
Observation:				
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable	Objective evidence observed: Not applicable			
Good Examples observed:				
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable			



8A: Sub-Contracting and Home working:

8A: Sub-Contracting and Home working

(Click here to return to NC-table)
(Click here to return to Key Information)

8A.1. There should be no sub-contracting unless previously agreed with the main client.

8A.2. Systems and processes should be in place to manage sub–contracting, home working and external processing.

Note to auditor on home working:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- · Management interview
- Worker interview
- Production capacity plan
- · Goods in/out register
- · Production process of the factory
- · Policies and procedures

Description of Current Status:

- Through the management interview, workers interview; facility is doing all production process in factory premises.
- Verified through document review, factory tour, management interview and employee interview that there is no sub-contracting and no Home-working was used by this factory.

If any processes are sub-contracted - please populate below boxes

Process Subcontracted	Process 1	Process 2	
Name of factory			
Address			
Process Subcontracted	Process 3	Process 4	
Name of factory			
Address			
Process Subcontracted	Process 5	Process 6	
Name of factory			
Address			



Non–compliance:				
Description of non-compliance: None observed	Objective evidence observed:			
☐ NC against ETI ☐ NC against Local Law	Not applicable			
Local law or ETI requirement: Not applicable				
Recommended corrective action: Not applicable				
Observation:				
Description of observation: None observed	Objective evidence observed: Not applicable			
Local law or ETI requirement: Not applicable	Tvot applicable			
Comments: Not applicable				
Good Examples observed:				
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable			



Summary of sub-contracting - if applicable

Summary of sub-contracting – if applicable				
A: If sub–contractors are used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No If Yes , summarise details	s: Not applicable		
B: Number of sub– contractors/agents used	Not applicable			
C: Is there a site policy on sub-contracting?	☐ Yes ☐ No If Yes , summarise details: Not applicable			
D: What checks are in place to ensure no child labour is being used and work is safe?	Not applicable			
E: What processes are sub-contracted?	Not applicable			
		.,		
Su	mmary of home working	- if applicable		
F: If home working is being used, is there evidence this has been agreed with the main client?	☐ Yes☐ No If Yes , summarise details: Not applicable			
G: Number of home workers	Male: Not applicable	Female: Not applicable	Total: Not applicable	
H: Are home workers employed direct or through agents?	☐ Directly ☐ Through Agents Not applicable			
I: If through agents, number of agents	Not applicable			
J: Is there a site policy on home working?	☐ Yes ☐ No Not applicable			
K: How does site ensure worker hours and pay meet local laws for home workers?	Not applicable			
L: What processes are carried out by home workers?	Not applicable			
M: Are written agreements in place for home workers that include regular employment?	☐ Yes ☐ No Not applicable			



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N: Are full records available at the site?	☐ Yes ☐ No Not applicable



9: No Harsh or Inhumane Treatment is allowed

9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Complain register
- · Policies and procedures
- Facility visit

- Through the management and workers' interview, it was noted that no physical abuse or discipline happened in the factory and the disciplinary procedure of the factory is verbal warning and education.
- The factory established anti-harsh or inhumane treatment policy. The policy states that physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.
- No complain was found in complain register related to the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation.

Non-compliance:	
Description of non-compliance: None observed NC against ETI NC against Local Law	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	
Recommended corrective action: Not applicable	



Observation:		
Description of observation: None observed	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good Examples observed:		
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable	



10 A: Entitlement to Work and Immigration

10. Other Issue areas: 10 A: Entitlement to Work and Immigration (Click here to return to NC-table)

Additional Elements

10A1 Only workers with a legal right to work shall be employed or used by the supplier.

10A2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

10A3 Employment agencies must only supply workers registered with them.

10A4 The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- · Management interview
- Worker interview
- · Employment records
- Appointment letter
- Personal files

- Through the management; only workers with a legal right to work shall be employed or used by the factory.
- There was no agency staffs, employment agencies and immigration workers found in the factory.

Non-compliance:		
Description of non-compliance: None observed	Objective evidence observed: Not applicable	
☐ NC against ETI ☐ NC against Local Law	пот аррисавіе	
Local law or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		



Observation:		
Description of observation: None observed	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good examples observed:		
None observed	Objective Evidence Observed: Not applicable	



10 B 2: Environment 2-pillar

10. Other issue areas 10 B 2: Environment 2-pillar

(Click here to return to NC-table)

To be completed for a 2-Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2. 1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2. 2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Documents checked & comments:

- Management interview
- Worker interview
- Environment related licence, certificates and permission
- · Policies and procedures

- Through the document review and management interview; facility has environments related permission and certificates from local concern authority.
- Facility has written environment policy and implementation.

Non-compliance:		
Description of non-compliance: Noted during facility visit that wastes are kept without segregation at basement of the	Objective evidence observed:	
factory building.	1.Facility visit	
☐ NC against ETI/Additional Elements ☐ NC against Local Law		
Local law and/or ETI/Additional Elements requirement: In accordance with Bangladesh Labour Law 2006, Section-54 Effective arrangements shall be made in every establishment for the disposal of wastes and effluents due to the manufacturing process carried on therein & the supplier should be aware of and comply with their end clients' environmental requirements.		
Recommended corrective action: It is agreed by the facility management that they would keep all wastes with proper		



segregation.	
Corrective Action Time Frame: 30 days.	

Objective evidence observed:
Not applicable
Not applicable

Good examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



Worker Interview Summary

Worker Interview Summary

Worker interview outlinary			
Worker Interview Summary			
A: Were workers aware of the audit?	☐ Yes ☑ No		
B: Were workers aware of the code?	⊠ Yes □ No		
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria)	32 employees in 8 groups (8X4)		
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 8	Female: 12	
E: Total number of interviewed workers (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 26	Female: 26	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No		
G: In general, what was the attitude of the workers towards their workplace?			
H: What was the most common worker complaint?	Nil		
I: What did the workers like the most about working at this site?	Wages are always paid on time and working environment is favourable. Workers get all their benefits on time.		
J: Any additional comment(s) regarding interviews:	Nil		
K: Attitude of workers to hours worked:	Good		
Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site)			
A: Number of agencies used	Not applicable		



(average):	
B: Were agency workers' age/pay/hours included within scope of this audit	☐ Yes ☐ No Not applicable
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No Not applicable



Other findings

	Other Findings Outside the Scope of the Code
None	

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None



Photo Form

Non compliance pictures:



Fusing workers were not using hand gloves



No danger sign was posted on electrical panel board

General Site Tour Photos:



Building overview-1



Building overview-2



Main entrance









Cutting section	Sewing section	Thread sucking section
Quality section	Iron section	Thread cutting section



Fusing section



Embroidery section



Packing section

Accessories store

Fabric store

Finished goods store









Exit sign

Fire door

Visual alarm







Fire extinguisher

Evacuation plan

Smoke detector







Male toilet

Female toilet

Posted ETI Base Code









Grievance box

Notice board

First aid box









Public address system

Hose pipe

Drinking water point





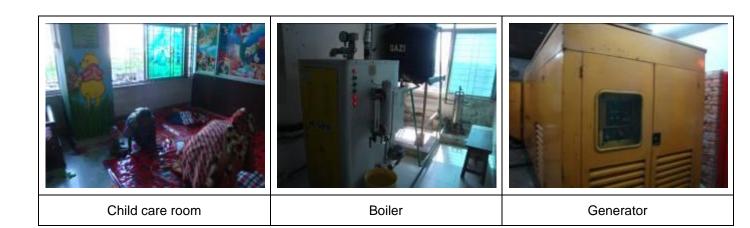


Dining hall

Canteen

Medical center





Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for A & AB members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw 3d 3d

Click here for B members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

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Click here for B members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d





For more information on Sedex please go to www.sedexglobal.com or email auditing@sedexglobal.com